

Essential Student Guide to Library and IT Services

Induction Event for New Students

The 'Essential Student Guide to Library and IT Services' induction event is an opportunity for all new students to find out about library and computing resources available at the University of Stirling. All new students are pre-booked on to a session to learn:

- how to use the university systems including student email
- location and facilities of computing labs on campus
- how to use the student print and photocopy system and obtain your free print allowance
- find out about essential university resources like the portal
- how to safely save your work onto the university network
- how to connect your own computer to the university network
- how to access email and the internet on your smartphone
- how to access Succeed (Stirling's online learning environment)
- how to use the newly refurbished university library including finding books from your reading lists, locating and checking books out to yourself
- how to get Library and IT help when you need it

You will also receive information about further training and other sources of help, which will be useful during your entire university career.

See overleaf for information on connecting your PC/laptop/Mac to the university network



Buying a New Computer? The Student Notebook Scheme gives great value

Students increasingly need their own computer at university, giving them greater flexibility with their studies. The University of Stirling has a scheme which enables you to buy a Toshiba notebook through the cost-effective University purchasing agreement. This scheme, arranged under the UCISA National HE Laptop Agreement, provides the following benefits:

- A great price on a wide range of high-specification Toshiba notebooks
- Delivery to home address or term-time address
- Low-cost options (software, printer, insurance, etc.) available
- International warranty and enhanced UK service arrangements

For more information on the recommended models, visit:

www.studentstore.co.uk/stirling

Get Connected



Connecting your own Computer/Laptop to the University Network

If you are intending to connect to the University Network with your own Computer / Laptop please note that your computer needs to meet the following specification:

- Network ready with an ethernet card (for connection from Residences) and wireless (for connection to wireless zones in other uni buildings incl the Library)
- If your computer is a PC it must be using either Windows 7, VISTA or XP and for a Mac, Mac OS X. All computers should be up to date with security patches from Microsoft/Apple
- An anti-virus product with up-to-date virus definitions. Essential!!
- A network (ethernet) cable – can be purchased on campus from Residential Services or the Student Union shop (see pic)
- University of Stirling software (CampusNet) to access our network (available on the portal <https://portal.stir.ac.uk> once you have your University username and password)

Get set up before you arrive

The CampusNet installer is available from the portal: <https://portal.stir.ac.uk> so you can set up your laptop before you arrive.

Alternatively you can wait til you arrive on campus and pick up a free CampusNet installation CD from the Information Centre in the Library.

If you run into problems with your installation, don't worry, drop into the Information Centre in the Library and we can arrange an appointment with our IT technician..

For more detailed information and Mac instructions see: <http://www.is.stir.ac.uk/itsupport/campusnet/>

Try our new mobile app: point your browser to mstir.ac.uk



Did you know?

>>You can connect most types of smartphone to your student email account

>>You can access the internet on your smartphone via our wireless network if you follow our instructions to set up your phone

See our web site for instructions:

<http://www.is.stir.ac.uk/itsupport/mobile/>

Ethernet?

This is an ethernet cable – you will need one to connect to the network from the Residences

